

MAYFORD HOUSE SURGERY

<http://www.mayfordhouse.co.uk/>

NEWSLETTER - WINTER 2016

Jane Wright, Advanced Nurse Practitioner, explains her new role:

As an advanced nurse practitioner (ANP) I work independently and with the other healthcare professionals to assess, diagnose and treat a wide range of conditions. I aim to provide expert professional advice to patients, families and carers. As a full time ANP my appointments are available to those requiring a same day appointment, HOWEVER I do not see patients requiring sick notes or who are pregnant.

FLU CLINICS

A **flu vaccine** is available free on the NHS for:

- anyone over the age of 65
- pregnant women
- children and adults with an underlying health condition (particularly long-term heart or lung disease)
- children and adults with weakened immune systems

Shingles vaccination - aged 70 or over? Please ask at reception if you are eligible for a shingles vaccination.

PROPOSED PRACTICE MERGER UPDATE

As many of you will be aware, we are still in negotiations with Mowbray House Surgery regarding the possibility of merging practices.

We do not have anything new to inform you of just yet, but will keep you up to date.

NAMED GP

Dr Samuel Borin is the named GP for patients previously seen by **Dr Ramsden**.

Dr Charity Konfortov is the named GP for patients previously seen by **Dr Walters**.

SAME DAY APPOINTMENTS

If you feel you need to be seen by a GP on the day you call, and all our routine or book on the day appointments are booked, the receptionists will offer you a slot in the sit and wait clinic from 11.00 a.m. onwards. The receptionist will give you an allotted time to attend. Recently we have had patients attend these slots quite late and this can delay the doctors doing home visits and other essential work. We politely ask you to attend these sit and wait appointments promptly. If you are late you may be asked to book another appointment if all the GPs have finished seeing patients for the morning.

TELEPHONING THE SURGERY

As our telephone lines are busy in the morning we, ask that you try to telephone after 2.00 p.m. for routine enquiries and blood results.

ALL ABOUT MEDICATION

Dispensing patients - we now offer a medication delivery service to all our dispensing patients - see dispensary staff for forms and information.

Brompton delivery - from January 2017 delivery days to Brompton will be Tuesday and Friday. There will no longer be a delivery on Thursday.

Ordering repeat prescriptions - the dispensary telephone line (**01609 773041**) is now open:

12.30 p.m. - 3.00 p.m. Monday to Friday

Prescriptions can also be ordered online (photo ID is required to register for this service). Please allow TWO full working days for prescription orders.

Medication reviews - these are undertaken by Jenni Greenbank Clinical Pharmacist, and can be booked via main reception.

Electronic Prescriptions -can be sent to your nominated chemist, ask dispensary staff for details.

Surgery Closure

Please note the surgery will be CLOSED on the following dates:

Staff Training

Tuesday 29th November (from 12.30 p.m.)

Christmas and New Year

Monday 26th December 2016

Tuesday 27th December 2016

Monday 2nd January 2017

Please ensure you have a sufficient supply of medication to cover weekends/banks holidays, so as to help alleviate the pressure on the NHS 111 service.