

# MAYFORD HOUSE SURGERY

## NEWSLETTER - SUMMER 2016

### Practice Merger News

There will be a public consultation event on **Saturday 3<sup>rd</sup> September at 10.00 a.m. until 11.30 a.m.** regarding the proposed merger of Mayford House Surgery and Mowbray House Surgery. All patients are invited to attend.

### Staffing News

We look forward to welcoming **Dr Samuel Borin** to the practice from mid-August, and **Dr Charity Konfortov** from mid-November. They will be replacing **Dr Peter Ramsden** and **Dr Tony Walters** who retire at the end of July and October respectively.

**Dr Rebecca Salmen** who has recently worked at the practice as a registrar will be returning as a locum GP during August and September.

We also welcome **Dr Andrew Zarei** who will be joining us as a Foundation Year 2 (FY2) doctor for four months from the beginning of August.

### Keep Us Informed

If you move house or change your telephone contact details please let us know so that we can keep our records up to date. You may miss invitations for national cancer screening programmes such as breast, bowel and cervical cancer if we do not hold correct address details for you and your family.

If you move out of our practice area you **may** continue to be registered at the practice subject to the agreement of the partners. Please speak to reception if you wish to be considered for this.

### Medication Delivery Service

We are proud to announce the forth-coming expansion of our free prescription delivery service. This is being run in conjunction with Mowbray House Surgery, and will be available to all our dispensing patients. Delivery will be made to your home address, and either the patient or a named representative (aged 18 years or over) must be available to sign for the delivery at the time it is received.

Deliveries will be on a set day for each area. If you are interested, or would like to know more, please speak to a member of our Dispensary Team for details.

### **Community Pharmacy Minor Ailments Scheme**

If you are requesting an appointment or prescription for any of the conditions listed below, reception staff will be able to refer you to a local pharmacy where you can receive professional advice at no cost to yourself for the consultation.

Acne	Insect bites
Athlete's Foot	Nappy rash
Cold sores	Oral thrush
Severe dandruff	Threadworms
Hay fever / allergic rhinitis	Vaginal thrush
Head Lice	Warts or verrucae

If you don't pay for your prescriptions you will not have to pay for treatment under this scheme, provided you bring proof of your exemption from NHS prescription charges. You must also bring ID and be able to tell the pharmacist your NHS number (we can tell you what this is if you do not know).

### **Services not covered by the NHS**

Certain fees are payable in respect of some services which are not covered by the NHS. When requesting an appointment for special examinations please tell the receptionist so that sufficient time can be allocated for your appointment.

Medical forms (e.g. holiday cancellation) that require completion by a doctor are also not covered by the NHS and a fee is payable. A full list of fees is available from reception.

### **Surgery Closure**

Please note the surgery will be CLOSED on the following dates:

Monday 29<sup>th</sup> August (Summer Bank Holiday)

Thursday 29<sup>th</sup> September (from 12.30 p.m. – staff training)

**Please ensure you have a sufficient supply of medication to cover weekends/banks holidays, so as to help alleviate the pressure on the NHS 111 service.**

**The practice offers patients the option to order medication over the internet, please ask reception for more information (photo ID is required to register for this service)**

<http://www.mayfordhouse.co.uk/>