

MAYFORD HOUSE SURGERY



NEWSLETTER - SPRING 2016

Later this year **Dr Peter Ramsden** and **Dr Tony Walters** will be retiring – in August 2016 and October 2016 respectively, after a combined 51 years of service to the practice. The practice is at present looking at recruiting new GPs to replace them.

There are also early discussions with the two Northallerton practices (Mowbray and Mayford) of a merger of the two practices. We believe this will give greater choice to our patients and help the health of the Northallerton residents. The Patient Participation Groups of both practices are aware of these discussions. If you have any concerns please discuss them with one of the doctors, or the practice manager.

Care Quality Commission (CQC) Inspection

We have been informed that the CQC will be carrying out a routine inspection of Mayford House Surgery on Tuesday 10th May 2016.

Appointments

You may not always need to come to the surgery to see a doctor – telephone consultations are available whereby the doctor will ring you back at an agreed time. We also have a nurse-led minor ailments clinic, and a clinical pharmacist (Jenni Greenbank) who is available to carry out medication reviews.

Foreign Travel Advice

As the weather improves and the holiday season approaches, please could we remind patients to seek travel advice 6-8 weeks before travel.

If you are travelling outside the UK and may require vaccinations please can you complete a travel questionnaire available at our front desk or on our website. Please include your itinerary so a complete assessment can be done. Some vaccines are covered under the NHS but you will be advised if you need to pay.

We are also a yellow fever travel centre for anyone requiring that vaccine or advice.



Telephoning for Results

Please telephone for pathology/x-ray results **AFTER 11.30 a.m.** as this gives the doctor time to check the results. Thank you for your co-operation.

Prescription Charges

The NHS prescription charge in England increased by 20 pence to £8.40 each quantity of a drug or appliance from 1 April 2016.

Appleton Wiske Patients - Medication Delivery Service

Mayford House Surgery is pleased to inform patients of **Appleton Wiske** that we are now in a position to offer a free delivery service of your medications.

We will be working in conjunction with Mowbray House Surgery on this initiative.

If you would like to take full advantage of this **free** service please contact our dispensing team on **01609 773041 (between 11.00 a.m. and 3.00 p.m.)** We will be determining the day of the week for these deliveries in the near future.



Surgery Closure

Please note the surgery will be CLOSED on the following dates:

- Monday 30th May (Spring Bank Holiday)
- Tuesday 7th June (from 12.30 p.m. - staff training)

If you need to see or speak to a doctor whilst the surgery is closed please telephone 111.

Please ensure you have a sufficient supply of medication to cover weekends/banks holidays, so as to help alleviate the pressure on the NHS 111 service. The practice offers patients the option to order medication over the internet, please ask at reception or see the information on our website.

Two forms of ID are required to register for this service, one of which must be photo ID e.g. driving licence, passport.

Please allow two working days for repeat prescription requests

<http://www.mayfordhouse.co.uk/>