

MAYFORD HOUSE SURGERY

NEWSLETTER - AUTUMN 2014



New Partners

We have recently welcomed **Dr Kenneth Atkinson**, **Dr Ailsa Mitford** and **Dr Rebecca Owen** to the surgery as new partners. Please visit our new website for up to date information about the practice:

<http://mayfordhouse.co.uk/>

Flu Clinics - we are now running flu clinics for patients aged over 65 and those with certain medical conditions. Also children who were aged 2, 3 or 4 on 1st September 2014.

Shingles - if you were aged 70, 78 or 79 on 1st September 2014 you may be eligible for a shingles vaccination. Please speak to reception.

Equipment Amnesty

We are missing some items of equipment from the surgery, in particular blood pressure machines and nebulisers. If you have any equipment at home which belongs to the surgery, please could you return it to reception.

Patient Access to Medical Records

From **April 2015** patients will be able to have access to information in their medical records relating to medication, allergies and adverse reactions. Patients who are registered for SystemOnline (for appointments and repeat prescriptions) will be able to view this information online.

Repeat Prescriptions Out of Hours

Patients should not be requesting repeat medication over the weekend from the out of hours service. Please ensure that you order your repeat medication in good time so that it can be collected/dispensed during normal surgery hours.

The surgery will be **CLOSED** from 12.30 p.m. and for the rest of the day on **Wednesday 5th November 2014** for a training event.

Please telephone **111** if you need medical advice during this time. The surgery will reopen at 8.15 a.m. on Thursday 6th November.

Changes to Children's Services at the Friarage Hospital

From 1st October 2014 you will only be able to take children to the accident emergency department at the Friarage Hospital if they have a minor injury such as a sprain or cut, or a minor burn. There will be no overnight care for children at the hospital.

Call the surgery or NHS 111 if your child is unwell with a temperature, has a stomach upset, or has a skin rash.

Call 999 if your child has severe breathing difficulties, seizures, head injury or blood loss, or is unconscious.

Further information is available at www.southtees.nhs.uk/hospitals/friarage/changes

Travelling to James Cook?

Abbotts of Leeming has launched a new bus service X80 to x89 which will take you directly from The Buck Inn, Friarage Hospital and Brompton Green to the James Cook site.

The James Cook University Hospital has its own rail station which is just a short walk from the south entrance. To travel from Northallerton to James Cook passengers need to change trains at Middlesbrough.



Nursing Triage Service

Patients telephoning the surgery for a same day appointment will be contacted by the nurse and triaged to ensure that they are given an appropriate appointment with a doctor or nurse.

Minor Illnesses Clinic

We have a nurse-led minor illness clinic on Tuesday morning for conditions such as:

Eye/ear/throat infections

Coughs/colds

Chest infections

Abdominal pain

Urine infections

Vaginal discharge

Skin rash, eczema

Head lice, threadworms

Hay fever

Mouth ulcers, cold sores