

MAYFORD HOUSE SURGERY

DISPENSARY NEWSLETTER - SPRING 2014

Ordering Your Medication

We are changing the times of our telephone ordering service from 22nd April 2014 to between 10.00 a.m. and 3.00 p.m. You will not be able to order medication by telephone outside these hours.

There are several other ways you are able to order your medication:

- Ø Via your chemist of choice
- Ø By fax to 01609 778553
- Ø Post your repeat slip either through the surgery letterbox or in the box in reception.
- Ø Internet – you will need to sign up for this, photo ID is required.
- Ø Face to face at the dispensary window.

Please allow a full **48 hours** for your repeat prescription request to be processed.

Medication Delivery Service

We have been providing a free repeat prescription delivery service for some months now to the villages of Brompton and Morton on Swale. Deliveries are made on Tuesday and Thursday. Please speak to our dispensary staff if you would be interested in this service. We are hoping to expand to other villages in the future, so watch this space.

Supplies

In the current climate we are experiencing varying supply problems. We apologise for any delays in supplying your medication.

The Dispensary staff would like to thank all patients for their continued support and patience with these problems.

Telephone Ordering Line – 01609 773041

Monday to Friday 10.00 a.m. – 3.00 p.m.