

MAYFORD HOUSE SURGERY NEWSLETTER

Winter 2011/2012

Patient Reference Group

A Patient Reference Group (PRG) has been set up within the practice. The PRG is to act as a voice for patients and to enable them to pass on the views of patients to the practice. The members of the PRG are as follows:

Geoff Hughes (geoff.Hughes@btinternet.com)
Anne Dewar (psdewar@griffonmanagement.com)
Hannah Doran (hmdoran@hotmail.co.uk)
Glynise Dunn (charlismum@aol.com)
Kenneth Paver (paverk@btinternet.com)
Isabella Burn

Please feel free to e-mail any of the members of the PRG with any views or suggestions regarding the practice.

The PRG are currently developing a patient survey. Should you receive a copy sometime in early January please complete the survey and return it to the practice as this will help us to improve the service we offer to patients. The PRG are also looking for further members to join the group, particularly a teenager and a member of the Polish community. If you are interested, or know someone who may be interested, please contact Peter Chrisp, the practice manager.

Foreign Travel Forms - Please ensure that all details on the form are filled in, giving as much detail regarding type of holiday, accommodation, location (country, region), and length of stay.

Nurse Appointments - If you need to see a nurse an appointment is necessary. The nurses are here from 8.30 a.m. to 6.00 p.m. every day.

Repeat Medications - Please ensure that you order repeat medications in good time to last you over the Christmas and New Year period. Our opening and closing times over this period are printed on the back of the newsletter.

Please Remember - not to telephone for results until AFTER 11.30 a.m. Thank You.

Target Afternoons

Along with all other GP surgeries in the local area, Mayford House Surgery is closed one afternoon every two months for a staff training session (target afternoon). During this time, if you need to see or speak to a doctors, please phone the usual surgery number (01609 772105) and you will be transferred to the out-of-hours service.

The next training afternoon will be held on **TUESDAY 17th JANUARY 2012**, when the surgery will be closed from 12 noon for the rest of the day.

NHS Patient Checks

Patients aged 40 to 74 who do NOT have diabetes, heart disease, chronic kidney disease, or hypertension (high blood pressure), will be called at some stage for a free health check with the nurse which will take approximately half an hour. For more information visit www.nhs.uk/nhshealthcheck or call the NHS Health Check helpline on 0845 850 9850.

CHRISTMAS AND NEW YEAR CLOSURE



Friday 23 rd December 2011	Open 8.15 a.m. - 6.15 p.m.
Saturday 24th December 2011	CLOSED
Sunday 25th December 2011	CLOSED
Monday 26th December 2011	CLOSED
Tuesday 27th December 2011	CLOSED
Wednesday 28th December 2011	Open 8.15 a.m. - 6.15 p.m.
Thursday 29th December 2011	Open 8.15 a.m. - 6.15 p.m.
Friday 30th December 2011	Open 8.15 a.m. - 6.15 p.m.
Saturday 31st December 2011	CLOSED
Sunday 1st January 2012	CLOSED
Monday 2nd January 2012	CLOSED
Tuesday 3rd January 2012	Open 8.15 a.m. - 6.15 p.m.

IF YOU REQUIRE TO SEE OR SPEAK TO A DOCTOR OVER THE HOLIDAY PERIOD PLEASE TELEPHONE 01609 772105 AND YOU WILL BE AUTOMATICALLY TRANSFERRED TO THE OUT OF HOURS SERVICE.